



Professional Insurance Company
In California, PIC Life Insurance Company
P.O. Box 80637, Lincoln, NE 68501

Privacy Notice

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Important information. No action required.

At Sun Life Financial and our family of companies, we appreciate your business and the trust you have placed in us. Our privacy philosophy reflects the value of your trust. We are committed to protecting the personal information (data) we obtain about you. We do not sell your data and we only use your data in the context of our business relationship. To further understand our Privacy Policy please review the following details.

The data we collect

We collect your data to provide you with the products or services you requested. We may obtain it from your application, your transactions with us, outside parties such as health providers, or consumer reporting agencies. We may collect data about you to process transactions or claims, to determine if you qualify for coverage, and to prevent fraud. Where required, we will obtain your consent before collecting it. The data may include:

- Name and address
- Social security number or taxpayer identification number
- Income and assets
- Accounts at other institutions
- Medical or health data
- Credit and payment data

What we do with your data

We comply with federal and state requirements related to the use and protection of your data. We only share data where we are permitted or required by law. We also may be required to obtain your authorization before disclosing certain types of data.

We may use your data in order to:

- Process transactions or claims
- Determine your eligibility for coverage
- Respond to your requests
- Prevent fraud
- Comply with regulatory requirements
- Share with you related products and services we offer

We do not sell data about current or former customers or their accounts. We do not share data for marketing purposes with anyone outside our family of companies. When affiliates or outside companies perform a service on our behalf, we may share your data with them. They are required to protect your data. These service providers are also required to use your data only to perform these services.

Examples of outside parties who may receive your data are:

- Your agent or representative
- Your brokerage firm
- Law enforcement
- State insurance, health care, or law enforcement authorities
- Other insurance companies
- Other carriers to coordinate benefits for your coverage
- Service providers for our businesses
- Your health care provider

How we protect your data

We restrict access to your data. To protect your data, we maintain physical, electronic, and procedural safeguards. We review these safeguards regularly in keeping with technological advancements. We also train our employees in the proper handling of your data.

We will keep you informed

We will send you the Policy each year while you are our customer. We may change our Policy. We will send you a new Policy if we broaden our data sharing practices.